

<b>HOTEL NAME</b>	<b>SAPHIR HOTEL &amp; VILLAS</b>		
<b>CLASS and TYPE</b>	<b>5 STARS Hotel</b>		
<b>ADRESS</b>	Konaklı Mah. Ahmet Salih Saf Sok. No: 2/D 07400 Alanya – ANTALYA – TURKEY		
<b>PHONE</b>	+90 242 510 53 53 (pbx)		
<b>FAX</b>	+90 242 510 53 54	+90 242 510 53 55 (Accounting)	
<b>COMMERCIAL TITLE</b>	SAF-TUR TURİZM TİCARET A.Ş.		
<b>TAX ADMINISTRATION</b>	FATİH		
<b>TAX NO</b>	736 006 5710		
<b>WEB SITE</b>	<a href="http://www.saphirhotels.com.tr">www.saphirhotels.com.tr</a>		
<b>E-MAIL</b>	<a href="mailto:hotel@saphirhotels.com.tr">hotel@saphirhotels.com.tr</a>		
<b>SALES AND MARKETING</b>	<a href="mailto:sales@saphirhotels.com.tr">sales@saphirhotels.com.tr</a>		
<b>RESERVATION</b>	<a href="mailto:hotelrezervasyon@saphirhotels.com.tr">hotelrezervasyon@saphirhotels.com.tr</a>		
<b>ACCOUNTANCY</b>	<a href="mailto:muhasebe1@saphirhotels.com.tr">muhasebe1@saphirhotels.com.tr</a>		
<b>FRONT OFFICE</b>	<a href="mailto:hotelonburo@saphirhotels.com.tr">hotelonburo@saphirhotels.com.tr</a>		
<b>CONCEPT</b>	<b>Ultra All Inclusive 10:00 – 02:00</b>		
<b>OPENING YEAR</b>	1990 / 1996 / 1998		
<b>RENOVATION</b>	2010 / 2013 / 2015 / 2019 / 2022		
<b>TOURISM ENTERPRISE CERTIFICATE</b>	24.12.1999 – 7770 NO:017035		
<b>AREA</b>	55.000 m <sup>2</sup>		
<b>NUMBER OF ROOMS</b>	671	<b>NUMBER OF BED</b>	1.472
<b>NUMBER OF DISABLED ROOMS</b>	6	<b>NUMBER OF BED</b>	12
	Indoor and outdoor general areas suitable for wheelchair use		
<b>BEACH</b>	250 m. Sand and Gravel		
<b>NUMBER OF ELEVATORS</b>	7		
<b>COMMUNICATION</b>	Taxi, Minibus ve Bus		
<b>CAR PARK</b>	Covered area for 12 vehicles		
<b>CREDIT CARDS</b>	Visa, Mastercard		
<b>LANGUAGES</b>	Turkish / English / German / Russian		
<b>PET</b>	Not allowed		
<b>INTERNET ACCESS</b>	Free Wi-fi Internet Access in Public Areas		
<b>HOTEL CHECK IN/CHECK OUT TIME</b>	Check in: 14:00, Check out: 12:00		
<b>VOLTAGE</b>	220 V		
<b>SHOPING CENTER</b>	500 m. – Konaklı / 12 km - Alanya		
<b>AIRPORT</b>	Antalya – 100 km, Gazipaşa 55 km.		
<b>CLINIC / HOSPITAL</b>	Konaklı – 1 km. / Alanya – 12 km.		
<b>HISTORICAL PLACES</b>	Alanya Castle – 12 km, Aspendos – 85 km, Sapadere Canyon – 70 km.		

# SAPHIR HOTEL & VILLAS

## 2024 SUMMER – UAI FACT SHEET

### ROOMS

Room Types	Total room	Handicapped rooms	Max. Cap.	m <sup>2</sup> (room )	m <sup>2</sup> (with balcony)	In door	Ground	Sea View	ROH Garden view	Tv in room	Number of room	Number & Type of Bathroom	Air condition
Hotel Standard	485	-	2+2 3+1	22 m <sup>2</sup>	26 m <sup>2</sup>	-	Carpet Tile	250	235	1	1	1 / Shower	Central
Villa Elite Junior	74	4	2+1 3	25 m <sup>2</sup>	27 m <sup>2</sup>	-	Tile	40	34	1	1	1 / Shower	Split
Villa Standard Deluxe	52	2	2+2 3+1	28 m <sup>2</sup>	30 m <sup>2</sup>	-	Carpet	52	-	1	1	1 / Shower	Central
Villa Senior Deluxe	8	-	3+1 4	33 m <sup>2</sup>	35 m <sup>2</sup>	1	Tile	8	-	2	2	1 / Shower	Split
Villa Aile Odası	51	-	4+1 5	33 m <sup>2</sup>	35 m <sup>2</sup>	1	Tile	37	14	2	2	1 / Shower	Split
Villa King Suite	1	-	3+1	45 m <sup>2</sup>	50 m <sup>2</sup>	1	Carpet	1	-	2	2	2 / Shower	Central
<b>TOTAL:</b>	<b>671</b>	<b>6</b>						<b>388</b>	<b>283</b>				

Balcony, card access system, mini-bar, electronic safe box (extra), TV with satellite broadcasting (55 TV channels), telephone (in room and bathroom), shower, WC, hair dryer, VRV central air conditioner system. (Between 01.06-30.09) e, Villa Family Room and Villa King Suite rooms consist of 2 bedrooms with connecting doors, there is no living room. The floors of 405 rooms of the Hotel Standard Rooms are carpet ground, and the floors of 80 rooms are ceramic flooring. Kettle, tea and coffee set up.



Hotel Standart Room



Villa Elite Junior



Villa Standard Deluxe



Villa Family Room



Villa Senior Deluxe

ROOM SERVICE	ROOM CLEANING	LINEN CHANGE	TOWEL CHANGE	BEACH TOWEL CHANGE	ROOM SERVICE	MINİBAR
EVERY SECOND DAY	-	√	-	-	-	-
EVERYDAY	√	-	√	√	-	√
EXTRA CHARGE	-	-	-	-	√	-
FREE	√	√	√	√	-	√
24 HOURS	-	-	-	-	√	-

MINİBAR: Filled with water and soft drinks on check-in date. Water and mineral water refilled everyday. Coffee and tea varieties are refilled once a day. Safe Deposit Box is extra charge.

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### FOOD & BEVERAGES

FOOD SERVICE	SERVICE TIME	PRESENTATION PLACE and FORM	CAPACITY		
			IN DOOR AREA	HALF IN DOOR AREA	OUT DOOR AREA
Breakfast	07:00 - 10:00	Main Restaurant - Open Buffet	800	-	600
Late Breakfast	10:00 - 10:30	Main Restaurant - Open Buffet	800	-	600
Lunch	12:30 - 14:30	Main Restaurant - Open Buffet	800	-	600
Dinner	18:30 - 21:00	Main Restaurant - Open Buffet	800	-	600
Gözleme, Pizza, Fries, Toast, Fruit Buffet, Mini Salat Buffet, Hotdog, Sandwich	11:00 – 16:30	Beach Restaurant - Fix Menu - Free	-	-	50
Snack	12:00 – 16:30	Diamond Bar – Open Buffet - Free	-	120	-
Coffee & cake	13:00 – 18:00	Diamond Bar – Fix - Free	-	120	-
Chickpeas & Rice * Chicken & Patty, Pudding, Fruit	15:00 – 16:00	With Service Trolley - Free	-	-	50
Patisserie -Sandwich	12:00 – 18:00 21:00 – 23:00	Patisserie – Fix Menu - Free	75	-	-
Mini Buffet & Soup	23:00 – 06:00	Main Restaurant – Fix Menu - Free	-	120	-
Hamburger	12:00 – 16:30	Snack Restaurant–Fix Menu Free	-	-	√
Ice Cream **	14:30 – 17:30 18:30 – 21:00	Diamond Bar/Aqua Bar – Free Main Restaurant - Free	- -	- -	√ √
Turkish Coffee	24 Hours	Lobby Bar - Free	56	-	-
Meatball in Bread &Sushi	17:00 – 18:00	Disco Bar – Fix Menu - Free			

\*Chickpeas & Rice are served in June, July and August.

\*\*Ice cream is served between 01.05 – 15.10. Free Diet and Vegetarian menu presentation at Lunch and Dinner in the Main Restaurant. Baby Food and chair is provided free of charge in the Main Restaurant upon request.

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A'LA CARTE RESTAURANTS	CONCEPT	SERVICE TIME	CAPACITY	
			IN DOOR AREA	OUT DOOR AREA
Italian A'la Carte	Italian cuisine	19:00 – 21:00	76	24
Ottoman A'la Carte	Turkish cuisine	19:0 – 21:00	76	24
Fish A'la Carte	Fish (Sea Bream - Sea Bass - Salmon)	19:00 – 21:00	-	50
Mexican A'la Carte	Mexican A'la Carte	19:00 – 21:00	-	50

All A'la Carte Restaurants serve between 01.05 - 30.09. Reservation is required to use A'la Carte Restaurants. The use of any a la carte restaurant is free of charge 1 time for 7 days accommodation. A'la Carte Restaurants serve 6 days a week. Depending on the season and weather conditions, changes in the presentations and/or service hours may be changed by the management.

BEVERAGE SERVICE LOCATION	SERVICE HOURS	CONCEPT
Lobby Bar	24 Hours (imported alcohol 10:00 - 02:00)	Tea, Coffee, Water, Soft Drinks, Local and Imported Alcohol– Free
Ottoman Bar	10:00 - 00:00	Ultra All Inclusive
Diamond Bar	10:00 - 00:00	Ultra All Inclusive
Aqua Bar	10:00 - 18:00	Ultra All Inclusive
Restaurant Bar	12:30 - 14:30 18:30 - 21:00	Ultra All Inclusive
Beach Bar	10:00 - 22:00	Ultra All Inclusive
Disco Bar	00:00 – 02:00	Ultra All Inclusive

- Drinks Included in the Concept: Some Imported Drinks, Some Local Alcoholic and Non-Alcoholic Drinks, Hot Drinks.
- Bottled beverages are not served at all bars within the facility.
- Freshly squeezed fruit juices are chargeable.
- In the Lobby Bar; Tea, Coffee, Water, Soft Drinks, Local Alcohol Served 24 Hours - Imported Alcohol Served between 10:00 - 02:00

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### POOLS

POOL NAME	OUT DOOR	IN DOOR	HEATED	SWEAT WATER	WATER SLIDES	DEEP cm	AREA m <sup>2</sup>	VOLUME m <sup>3</sup>	SERVICE TIME
ACTIVITY POOL	√	-	-	√	5	90-135	800	1030	08:00 - 19:00
RELAX POOL	√	-	-	√	-	135	375	600	08:00 - 19:00
IN DOOR POOL		√	-	√	-	135	70	400	08:00 - 19:00
CHILDREN POOL	√	-	-	√	-	35	9	3	08:00 - 19:00
IN DOOR CHILDENS POOL	-	√	-		-	35	9	3	08:00 - 19:00

Activity Pool Water Slides Working Hours: 10:00 – 12:30 / 14:30 – 17:30

Pier 1400 m2. There are 2 Band water slides on the pier, Working Hours: 10:00 – 12:30 / 14:30 – 17:30

### MEETING HALLS

HALL NAME	FLOOR	AREA m <sup>2</sup>	CAPACITIES BY LAYOUT		
			THEATRE	CLASS	BANQUET
KARADENİZ	1	91	75	60	50
MARMARA 1	2	185	185	150	125
MARMARA 2	2	175	175	140	115
MARMARA 1-2	2	360	360	290	240

Standard Free Equipments: Microphone, Tribune, Projection Screen, Projection.

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### ACTIVITIES and SERVICES

SERVICES	EXTRA CHARGE	FREE	SERVICES	EXTRA CHARGE	FREE
Room service	√		Minibar		√
Laundry / Ironing	√		Wi-fi Public Areas		√
Safe Box (in the room)	√		İnternet Cafe	√	
Turkish bath		√	Hairdresser	√	
Sauna		√	Market	√	
Spa Center	√		Leather Shop	√	
Beauty Center	√		Foto Studio	√	
Steam Bath		√	Pergola	√	
Massage, Pilling, Foam bath	√		Baby sitter	√	
Tennis – hard ground (daytime)		√	Baby carriage	√	
Tennis Equipment		√	Late Check out	√	
Tennis Lighting	√		Wheelchair	√	
Dart		√	Rent a Car	√	
Beach volleybal		√	Shoe Polishing Service	√	
Phone / Faks	√		Banana / Parachute activity at the Sea	√	
Football		√	Diving School	√	
Table Tennis		√	Doctor	√	
Basketball		√	Luggage Wrap / Weighing	√	
Fitness		√	Freshly Squeezed Juices	√	
Billiards	√		Beach Towel (with card)		√
Game room	√		Sunbed / Umbrella		√
Reading Room		√	Jet ski / Surf	√	
Disco		√	Business Point		√
Auto park		√	Valet service		√
Dry Cleaning / Tailor / Repair	√				

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### DAY TIME ANIMATION

Basketball, Beach Volleyball, Water Gymnastics, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step, Aerobics, Darts, Various Tournaments, Competitions, Pool Games.

### EVENING TIME ANIMATION

Certain days of the week, Live Music, Karaoke, Sketches, Theme Evenings, Disco, Special Shows , Guest Shows from outside with special shows.

### FOR BABIES

By guests request: Baby Bed, High Chair and baby food in the Restaurant are free of charge; The stroller available for a extra fee.

### FOR 4 – 10 YEARS KIDS

Mini Club Working Hours between 10:00 – 12:00 and 14:30 – 17:00 7 days per week. Free for age group 04 – 10. Painting, Various Games, Playground, Mini Disco. Babysitting services are available upon request for a extra fee.

### CONCEPT FOR HONEYMOONERS (FREE)

Room Decoration, Bathrobe, Slippers, Fruit Basket and Wine or Champain in the Room. Breakfast service to the room on a requested day. 1 free dinner in our A'la Carte Restaurant .

### IMPORTANT NOTES

- It is obligatory for the guests of the facility to wear the ARM BANDS provided at the entrance during all their holidays.
- Food and beverages are self-service in all presentation areas except A'la Carte Restaurants.
- Drinks are not served in bottle. Drinks are served in glass.
- Depending on all services and operation hours, pandemic period and weather conditions; may vary during the season, taking into account availability and the number of guests.
- **Our hotel is not responsible for all kinds of advertisements that may arise due to misinformation.**

	AWARDS / CERTIFICATES
1	Blue Flag
2	Zoover Recommended 2014
3	Holidaycheck Award 2014
4	Holidaycheck Quality Selection 2014
5	Zoover Award Bronz 2015
6	Tripadvisor Certificate of Excellence 2016
7	Holidaycheck Award 2016
8	Safe Tourism Certificate